

EMBASSY UPDATES

NEWSLETTER FOR U.S. CITIZENS IN VIETNAM

U.S. EMBASSY HANOI • U.S. CONSULATE GENERAL HO CHI MINH CITY

AUGUST 2020

Routine U.S. Citizen Services

You may now use our online scheduling system (<http://bit.ly/acs-slot>) to request passport and notarial appointments for the U.S. Embassy in Hanoi and Consulate HCMC. Please note that while the U.S. government has gradually resumed production of regular full-validity passports and Consular Reports of Birth Abroad (CRBAs), wait times may be longer than usual due to limited capacity.

***Failure to obtain an appointment or arrive on time for any service may result in being denied entry.**

Useful Information for LPRs During COVID-19

If you are a U.S. lawful permanent resident (LPR) stranded outside of the United States due to COVID-19, you may find the information below useful. U.S. Citizenship & Immigration Services (USCIS) retains jurisdiction over the status of LPRs and any request for official guidance should be directed to them.

[Click here for more info.](#)



Upcoming Events

September 3, 2020: Da Nang Voter Outreach
Seven Bridges Brewery
18:00 to 19:30

September 4, 2020: ACS Outreach Services
Sheraton Resort, Da Nang
09:00 to 12:00

*Both events are pending final confirmation due to the new COVID-19 cases in Da Nang.

Important Announcements

Notarial Services:

Due to COVID-19, the Ho Chi Minh City ACS unit will decrease the number of regular notarial appointments. You may face significant wait times to obtain an appointment and emergency requests will be limited. To assist people who urgently need a notarization, ACS will offer additional appointments on the following Wednesdays: August 5 & 19, September 9 & 23. Please visit: <https://bit.ly/acs-slot> to schedule your appointment. If no appointments are available, and you have an urgent request, please submit an online request form at <http://bit.ly/acsvn> with an explanation about your emergency situation.

If you are marrying a Vietnamese national, please use the new single page "Affidavit of Single Status" on our website [here](#).

Vietnamese Visa Extension:

For the latest guidelines visit the Vietnamese immigration website: <https://xuatnhapcanh.gov.vn>



American Citizen Services

Contact us if you have any questions at:

Embassy Hanoi 24/7: (024) 3850-5000 • U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200

ACS Inquiry Form: <https://vn.usembassy.gov/u-s-citizen-services/acs-inquiry-form/>

REGISTER to VOTE

absentee at fvap.gov
if you live overseas.
It's easier than keeping
a cat off the counter.
#Vote2020



★ fast. easy. anywhere. ★
fvap.gov
travel.state.gov



CHECKLIST FOR CHILDREN MOVING ABROAD



Document Checklist for U.S. Citizen Children:

- U.S. Passport
- Foreign Passport
- Authenticated U.S. birth certificate
- Authenticated official school records and transcripts
- Vaccination Records
- Social Security Card
- Authenticated original custody agreement, if applicable
- Flight ticket or travel evidence

Document Checklist for Parents of U.S. Citizen Children:

- Foreign Passport
- Authenticated official school records and transcripts
- Proof of previous employments and any proof of qualifications
- Social Security Card
- Authenticated marriage certificate (if the marriage was in the U.S. and has not been registered with the foreign consulate)
- Medical Records
- Financial Records
- All Previous Tax Returns and W2s
- Enroll in the Smart Traveler Enrollment Program at step.state.gov for security information overseas

Please take into consideration that documents might need to be translated into the language of your country of origin. This can be done in your country of origin or in the United States. If the translations are done by a U.S. translator, the documents may need to be authenticated. For more information about authenticating documents, please go to travel.state.gov/authentications.

Follow us Online

Follow the U.S. Mission's social media accounts on Facebook, YouTube or Flickr for tips and information on how to vote from abroad. Click the icons below for direct access.

U.S. Embassy Hanoi



U.S. Consulate Ho Chi Minh City



STEP Enrollment

The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate. STEP provides important updates from the Embassy regarding conditions in your destination country and can help the Embassy contact you in an emergency.

<https://step.state.gov/step/>

Celebrating 25 years of U.S./Viet Nam Bilateral Relations

This year marks the 25th anniversary of U.S.—Viet Nam bilateral relations. The U.S. Mission to Vietnam is commemorating this anniversary by highlighting the various ways our bilateral relationship advances our shared ideals. This month the U.S. Mission is showcasing the importance of tourism.

In addition to making important economic contributions in both the United States and Vietnam, tourism has enabled our people to learn about each other's cultures and histories. We remain committed to encouraging safe and healthy ways to promote cultural exchanges so that we can continue learn about each other's countries even if international travel is temporarily disrupted. Follow us on Facebook to learn how you can participate in this month's commemorative events.



Air Quality Index Levels of Health Concern	Numerical Value	Meaning
Good	0 to 50	Air quality is considered satisfactory, and air pollution poses little or no risk
Moderate	51 to 100	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
Unhealthy for Sensitive Groups	101 to 150	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
Unhealthy	151 to 200	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
Very Unhealthy	201 to 300	Health warnings of emergency conditions. The entire population is more likely to be affected.
Hazardous	301 to 500	Health alert: everyone may experience more serious health effects.

Air Quality for Vietnam

The U.S. Embassy and U.S. Consulate have air quality monitors to measure PM 2.5 particulates as an indication of the air quality. You can check the current reading for Hanoi [here](#) and HCMC [here](#). The air monitors convert PM 2.5 readings into an air quality index (AQI). For more information on AQI and how it is calculated please visit: <https://www.airnow.gov/aqi/aqi-basics/>.

Vietnam issues e-Visa for Americans

The Vietnamese government rolled out an electronic visa (e-Visa) program for citizens from 80 different countries, including US citizens, earlier this year. Visitors with e-visas can enter Vietnam at eight international airports, 16 international land border gates, or 13 seaports across the country.

Although Vietnam has suspended the issuance of visas due to the global pandemic, Americans can take advantage of this new program once Vietnam resumes issuing visas to foreigners.

Our Commitment to Fighting Fraud

All appointments are free for U.S. Citizens, including passports, notary services, and Consular Reports of Birth Abroad. [This website](#) has detailed instructions about service costs and required documents for each service.

If you wish to report fraudulent activity related to any of the Consular services we provide, please contact our Consular Fraud Prevention Unit at HMCFCPU@state.gov for Ho Chi Minh City or HanoiFPU@state.gov for Hanoi.

US Citizens with Emergencies, please call:

- Embassy Hanoi 24/7: (024) 3850-5000 within Vietnam or +8424-3850-5000 internationally.
- U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200 within Vietnam; or +8428-3520-4200 internationally.

For information about general, non-emergency services provided by U.S. Citizen Services, including urgent appointment requests, please contact us via our [ACS inquiry form](#).

International Level 4 Travel Alert

The Department of State advises U.S. Citizens to avoid all international travel due to the global impact of Covid-19. Please visit the U.S. Embassy and Consulate's website (below) to see information on entry restrictions, quarantine policies, and urgent health information for Vietnam. <https://vn.usembassy.gov/u-s-citizen-services/covid-19-information/>

Update on U.S. Passport Operations

To see the current update on passport operations in response to Covid-19 visit: <https://travel.state.gov/content/travel/en/traveladvisories/ea/passport-covid-19.html>