Routine U.S. Citizen Services
You may now use our online scheduling system (http://bit.ly/acs-slot) to request passport and notarial appointments for the U.S. Embassy in Hanoi and Consulate HCMC. Please note that while the U.S. government has gradually resumed production of regular full-validity passports and Consular Reports of Birth Abroad (CRBAs), wait times may be longer than usual due to limited capacity.

*Failure to obtain an appointment or arrive on time for any service may result in being denied entry.

Important Updates
Notarial Services: If you are marrying a Vietnamese national, please use the new single page “Affidavit of Single Status” on our website https://vn.usembassy.gov/u-s-citizen-services/notarial-services/.

Vietnamese Visa Extension: For the latest guidelines visit the Vietnamese immigration website: https://xuatnhapcanh.gov.vn

Enroll in STEP
The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate. STEP provides important updates from the Embassy regarding conditions in your destination country and can help the Embassy contact you in an emergency. https://step.state.gov/step/

Upcoming Holidays
July 3: Independence Day (observed)

Planning ahead? Find holiday closures for the rest of year on our website: https://vn.usembassy.gov/holiday-calendar/

Upcoming Events
September 4, 2020: ACS Outreach Services
Sheraton Resort, Da Nang

COVID-19 Emergency Services
The U.S. Embassy in Hanoi and the U.S. Consulate in Ho Chi Minh City are resuming limited services for U.S. citizens. All routine visa services are still suspended until further notice with very limited exceptions. Please see our website for more information and updates. Our Immigrant Visa Unit has resumed interviewing for spouses and minor children of American Citizens; all other immigrant visa categories, as well as non-immigrant visa services, remain suspended by Presidential order until further notice, with very limited exceptions. Those who believe they qualify for an emergency appointment should submit their request via the online inquiry form. http://bit.ly/acsvn

Contact us if you have any questions at:
Embassy Hanoi 24/7: (024) 3850-5000
U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200
ACS Inquiry Form: https://vn.usembassy.gov/u-s-citizen-services/acs-inquiry-form/
Vote2020
Want to #Vote2020? It’s simple and you can do it from anywhere. Contact VoteVietnam@state.gov for ACS voting assistance.

Tax Deadline
The tax filing deadline has been extended to July 15, 2020. For more information and to sign up for webinars to assist Americans living abroad with their tax filing requirements visit: here.

Visit the website here for information and answers to FAQ about the Economic Impact Payment stimulus checks.

Useful information for LPRs (Green Card holders) during COVID-19
If you are a U.S. lawful permanent resident (LPR) stranded outside of the United States due to COVID-19, you may find the information below useful. U.S. Citizenship & Immigration Services (USCIS) retains jurisdiction over the status of LPRs and any request for official guidance should be directed to them.

https://vn.usembassy.gov/useful-information-for-lprs-green-card-holders-during-covid-19/?fbclid=IwAR3SyYeWlg2UZqwws2GAANLnlD_QqHqB5VkyZrkUXg0dZYM2tgAslU8ljbk
Our Commitment to Fighting Fraud
All appointments are free for U.S. Citizens, including passports, notary services, and Consular Reports of Birth Abroad. This website has detailed instructions about service costs and required documents for each service. If you wish to report fraudulent activity related to any of the Consular services we provide, please contact our Consular Fraud Prevention Unit at HCMCFPU@state.gov for Ho Chi Minh City or HanoiFPU@state.gov for Hanoi.

Air Quality for Vietnam
The U.S. Embassy and U.S. Consulate have air quality monitors to measure PM 2.5 particulates as an indication of the air quality. You can check the current reading for Hanoi here and HCMC here. The air monitors convert PM 2.5 readings into an air quality index (AQI). For more information on AQI and how it is calculated please visit: https://www.airnow.gov/aqi/aqi-basics/.

Vietnam issues e-Visa for Americans
The Vietnamese government rolled out an electronic visa (e-Visa) program for citizens from 80 different countries, including US citizens, earlier this year. Visitors with e-visas can enter Vietnam at eight international airports, 16 international land border gates, or 13 seaports across the country.

Although Vietnam has suspended the issuance of visas due to the global pandemic, Americans can take advantage of this new program once Vietnam resumes issuing visas to foreigners.

<table>
<thead>
<tr>
<th>Air Quality Index Levels of Health Concern</th>
<th>Numerical Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good</td>
<td>0 to 50</td>
<td>Air quality is considered satisfactory, and air pollution poses little or no risk</td>
</tr>
<tr>
<td>Moderate</td>
<td>51 to 100</td>
<td>Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.</td>
</tr>
<tr>
<td>Unhealthy for Sensitive Groups</td>
<td>101 to 150</td>
<td>Members of sensitive groups may experience health effects. The general public is not likely to be affected.</td>
</tr>
<tr>
<td>Unhealthy</td>
<td>151 to 200</td>
<td>Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.</td>
</tr>
<tr>
<td>Very Unhealthy</td>
<td>201 to 300</td>
<td>Health warnings of emergency conditions. The entire population is more likely to be affected.</td>
</tr>
<tr>
<td>Hazardous</td>
<td>301 to 500</td>
<td>Health alert: everyone may experience more serious health effects.</td>
</tr>
</tbody>
</table>

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US Citizens with Emergencies, please call:
- Embassy Hanoi 24/7: (024) 3850-5000 within Vietnam or +8424-3850-5000 internationally.
- U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200 within Vietnam; or +8428-3520-4200 internationally.

For information about general, non-emergency services provided by U.S. Citizen Services, including urgent appointment requests, please contact us via our ACS inquiry form.

International Level 4 Travel Alert
The Department of State advises U.S Citizens to avoid all international travel due to the global impact of Covid-19. Please visit the U.S. Embassy and Consulate’s website (below) to see information on entry restrictions, quarantine policies, and urgent health information for Vietnam. https://vn.usembassy.gov/u-s-citizen-services/covid-19-information/

Update on U.S. Passport Operations