

EMBASSY UPDATES

NEWSLETTER FOR U.S. CITIZENS IN VIETNAM

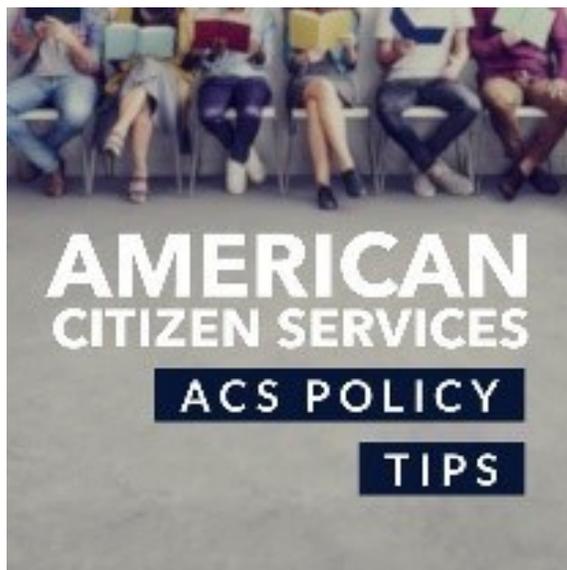
U.S. EMBASSY HANOI • U.S. CONSULATE GENERAL HO CHI MINH CITY

JUNE 1, 2020

Enroll in STEP

The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate. STEP provides important updates from the Embassy regarding conditions in your destination country and can help the Embassy contact you in an emergency.

<https://step.state.gov/step/>



Routine U.S. Citizen Services

As of June 1, passport appointments will be available through our [online system](#). Wait times may be longer due to limited capacity.

The U.S. Embassy in Hanoi and Consulate in Ho Chi Minh City will only offer emergency notarial appointments at <http://bit.ly/acsvn>.

Consular Reports of Birth Abroad (CRBAs) will continue to be offered via request at both locations via <https://vn.usembassy.gov/u-s-citizen-services/birth/>.

***Failure to obtain an appointment or arrive on time for any service may result in being denied entry.**

COVID-19 Emergency Services

The U.S. Embassy in Hanoi and the U.S. Consulate in Ho Chi Minh City are resuming limited services for U.S. citizens. While we continue to offer emergency consular services to the public, a limited number of routine American Citizen Services (ACS) appointments are now available. All routine visa services are still suspended until further notice with very limited exceptions. Please see our website for more information and updates. Individuals who believe they qualify for an emergency appointment should submit their request via the online inquiry form.

<http://bit.ly/acsvn>

American Citizen Services

Contact us if you have any questions at:

Embassy Hanoi 24/7: (024) 3850-5000 • U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200

ACS Inquiry Form: <https://vn.usembassy.gov/u-s-citizen-services/acs-inquiry-form/>



Immigration Exit News

The Vietnamese government has offered an automatic [extension of stay](#) for travelers who entered Vietnam with a visa exemption certificate, e-visa, or tourist visa on or after March 1, 2020, provided their travel plans have been severely affected by the COVID-19 outbreak in Vietnam. The automatic extension applies for people entering Vietnam after March 1 and exiting Vietnam before June 30. All that is necessary to take advantage of the extension is to exit Vietnam prior to June 30 and to be prepared to explain to immigration officials any impact COVID-19 had on your delayed exit. Persons who entered Vietnam before March 1, and wish to exit Vietnam before June 30 may obtain a letter to facilitate exit from Vietnam by submitting an [ACS inquiry](#). Requests should include the following information for the individual in need of the exit letter:

- Full name
- Date of birth
- Passport number
- Date of entry into Vietnam
- Brief statement regarding COVID-19's adverse effect on the individual's travel plans

Vietnam issues e-Visa for Americans

The Vietnamese government rolled out an electronic visa (e-Visa) program for citizens from 80 different countries, including US citizens, earlier this year. Visitors with e-visas can enter Vietnam at eight international airports, 16 international land border gates, or 13 seaports across the country.

Although Vietnam has suspended the issuance of visas due to the global pandemic, Americans can take advantage of this new program once Vietnam resumes issuing visas to foreigners.

Protect others from getting sick

When coughing and sneezing
cover mouth and nose with
flexed elbow or tissue



Throw tissue into closed bin
immediately after use

Clean hands with alcohol-based
hand rub or soap and water
after coughing or sneezing and
when caring for the sick



Safety Reminder

As we resume ACS services please remember to wear a facemask and practice social distancing.

Update STEP

This newsletter is sent via STEP. If you are departing Vietnam, update your status in STEP which will remove you from this newsletter and messages for U.S. citizens in Vietnam.

Subscribe/
Unsubscribe via
<https://step.state.gov/>



Global Health Advisory
March 31, 2020

Level 4: Do Not Travel

International Level 4 Travel Alert

The Department of State advises U.S. Citizens to avoid all international travel due to the global impact of Covid-19. Please visit the U.S. Embassy and Consulate's website (below) to see information on entry restrictions, quarantine policies, and urgent health information for Vietnam.

<https://vn.usembassy.gov/u-s-citizen-services/covid-19-information/>

Americans in Quarantine— Contact us

U.S. citizens currently under quarantine, in self-isolation or stranded in Vietnam can notify the U.S. Embassy of Hanoi or U.S. Consulate HCMC of their situation by submitting an online inquiry at <https://bit.ly/2xuZqop>.

NOTE: Those wishing the U.S. Embassy or Consulate share information about their situation with friends, family, and loved ones will need to attach a completed Privacy Act Waiver (<https://bit.ly/2yeLe3a>) to their inquiry.

Tax Deadline

The tax filing deadline has been extended to **July 15, 2020**. For more information and to sign up for webinars to assist Americans living abroad with their tax filing requirements visit: <https://vn.usembassy.gov/u-s-citizen-services/internal-revenue-service-u-s-taxes/>

Visit the website below for information and answers to FAQ about the Economic Impact Payment stimulus checks: <https://www.irs.gov/coronavirus/economic-impact-payment-information-center>

You can vote from Vietnam, Request your absentee ballot now

The Federal Voting Assistance Program has helpful information on identifying your residence at <https://www.fvap.gov/citizen-voter/additional-info>



DON'T TAKE A VACATION FROM SAFETY!

#DriveSafeVietnam

Follow us Online

Follow the U.S. Mission's social media accounts on Facebook, YouTube or Flickr and stay tuned for tips on how to stay safe while driving in Vietnam.

U.S. Embassy Hanoi



U.S. Consulate Ho Chi Minh City



American Center Launches ACTV

The U.S. Consulate's American Center has begun broadcasting ACTV ([#ACTV](https://www.facebook.com/USConsulateHCMC/)), a weekly segment posted to the consulate's Facebook page. ACTV features consulate staff discussing a variety of topics related to U.S. culture, technology, entertainment, and more. It also offers the opportunity to hear directly from Vietnamese students studying in the U.S. As we continue to adjust to the "new normal" post-COVID, ACTV allows you to stay plugged-in to what's going on in the U.S., Vietnam, and the world around you. Check out the most recent installment of ACTV [here](https://www.facebook.com/USConsulateHCMC/), and follow the U.S. Consulate Facebook page at <https://www.facebook.com/USConsulateHCMC/>.