

EMBASSY UPDATES

NEWSLETTER FOR U.S. CITIZENS IN VIETNAM

U.S. EMBASSY HANOI • U.S. CONSULATE GENERAL HO CHI MINH CITY

MAY 1, 2020

Enroll in STEP

The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate. STEP provides important updates from the Embassy regarding conditions in your destination country and can help the Embassy contact you in an emergency.

<https://step.state.gov/step/>



Upcoming Holidays



May 1: **International Labor Day**



May 25: **Memorial Day**

Planning ahead? Find holiday closures for the rest of year on our website:

<https://vn.usembassy.gov/holiday-calendar/>

Routine U.S. Citizen Services

American Citizen Services (ACS) in the U.S. Embassy in Hanoi and the U.S. Consulate in Ho Chi Minh City provide a variety of services, including passport assistance, Consular Reports of Births and Deaths Abroad, and notarial services. If you have an emergency, such as a death, arrest, or crisis involving an American citizen, please contact us immediately at the numbers below.

If your passport has been lost or stolen, we can provide an emergency passport.

To ensure efficient processing, please review the [CRBA checklist](#) when applying for a Consular Report of Birth Abroad.

In order to expedite your notary appointment, you can prefill affidavit forms [here](#).

COVID-19 Emergency Services

In response to the evolving COVID-19 situation, routine appointments at the American Citizen Services (ACS) Units of the U.S. Embassy in Hanoi and the U.S. Consulate General in Ho Chi Minh City are temporarily suspended. We will resume routine services as soon as possible but are unable to provide a specific date at this time. For emergency appointment requests, please send an inquiry here. <http://bit.ly/acsvn>



American Citizen Services

Contact us if you have any questions at:

Embassy Hanoi 24/7: (024) 3850-5000 • U.S. Consulate Ho Chi Minh City 24/7: (028) 3520-4200

ACS Inquiry Form: <https://vn.usembassy.gov/u-s-citizen-services/acs-inquiry-form/>

Latest on COVID-19

On April 25, the Vietnamese government issued Directive 19 prolonging suspension of festival, religious, and sports events, while specifying businesses allowed to operate and transportation services allowed to resume. Accordingly, non-essential services like beauty clinics, karaoke, massage parlors, bars, entertainment venues will continue to remain closed until further notice; services like wholesale and retail, lotteries, hotels and other accommodation facilities, and restaurants, sport training facilities, tourist sites are allowed to reopen provided that the safety measures are deployed; passenger road transport services are allowed to resume but all drivers and passengers shall have to wear face masks while soap and sanitizers must be available for passengers to wash hands; gatherings of more than 20 people at public places, outside public offices, schools, hospitals shall be banned and citizens are advised to keep minimum distance of one meter from each other.

Please note that the local authorities are given permission to be flexible in their implementations depending on their circumstances and some provinces or cities considered high-risk may impose stricter social distancing regulations than others. For further details, please see the Vietnamese government's website [here](#). Visit our website [here](#) for the most up-to-date COVID-19 information.

WHO Health Alerts

WHO has launched dedicated messaging services with partners WhatsApp and Facebook to keep people safe from coronavirus. This easy-to-use messaging service has the potential to reach 2 billion people and enables WHO to get information directly into the hands of the people that need it.



Crisis FAQs

Click the picture above for answers to frequently asked questions about the Department of State's role during a crisis.



Update STEP

This newsletter is sent via STEP. If you are departing Vietnam, update your status in STEP which will remove you from this newsletter and messages for U.S. citizens in Vietnam.

Global Health Advisory
March 31, 2020

Level 4: Do Not Travel

International Level 4 Travel Alert

The Department of State advises U.S. citizens to avoid all international travel due to the global impact of COVID-19. In countries where commercial departure options remain available, U.S. citizens who live in the United States should arrange for immediate return to the United States, unless they are prepared to remain abroad for an indefinite period.

Visit the link below for more information about this travel advisory: <https://vn.usembassy.gov/u-s-citizen-services/security-and-travel-information/>

Americans in Quarantine— Contact us

U.S. citizens currently under quarantine, in self-isolation or stranded in Vietnam can notify the U.S. Embassy of Hanoi or U.S. Consulate HCMC of their situation by submitting an online inquiry at <https://bit.ly/2xuZqop>.

NOTE: Those wishing the U.S. Embassy or Consulate share information about their situation with friends, family, and loved ones will need to attach a completed Privacy Act Waiver (<https://bit.ly/2yeLe3a>) to their inquiry.

Tax Deadline

The tax filing deadline has been extended to **July 15, 2020**. For more information and to sign up for webinars to assist Americans living abroad with their tax filing requirements visit: <https://vn.usembassy.gov/u-s-citizen-services/internal-revenue-service-u-s-taxes/>



Click the logo to visit IRS' webpage

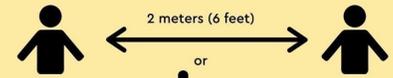
Absentee Voting Information

Spending a lot of time at home these days? #DYK you can register to vote in the elections from anywhere? Step by step instructions available at <https://www.fvap.gov/fpca-privacy-notice>.

Register and request your absentee ballot



SOCIAL DISTANCING IN VIETNAM



1 xe máy



4 nón lá



9 ổ bánh mì



21 cà phê
sữa đá



Stay Connected While Social Distancing

Follow the U.S. Mission on social media if you prefer to receive ACS updates while you browse Facebook, YouTube or Flickr.

U.S. Embassy Hanoi



U.S. Consulate Ho Chi Minh City



Airline Departure Information

If you are interested in returning to the United States, U.S. Mission Vietnam strongly encourages you to immediately book a flight with one of the commercial airlines that still operates flights between Vietnam and the United States listed on our website: <https://vn.usembassy.gov/airline-departure-information/>.

In most situations, the U.S. Government will not schedule evacuation or charter flights as long as commercial flights remain available. In the event there are no longer commercial flights available, the U.S. Government may look to establish charter flights, depending on the current situation both in Vietnam and in the United States. It is important to note, in the event an evacuation flight is established,

these flights are not free and American citizens are required to pay for their tickets. In many cases, the cost of a seat on an evacuation flight may be more expensive than the cost of a commercial airline ticket.

Visit the link below for more answers to Flight and other Departure Assistance Frequently Asked Questions: <https://vn.usembassy.gov/u-s-citizen-services/departure-assistance-frequently-asked-questions/>