ACS Consular Services

ACS will offer a Consular Outreach Visit in Da Nang on the morning of November 24th. Please visit our website for the hours and location.

Please use our online scheduling system (http://bit.ly/acs-slot) to request passport and notarial appointments for the U.S. Embassy in Hanoi and Consulate General HCMC.

*Failure to obtain an appointment or arrive on time for any service may result in being denied entry.

Holidays & Upcoming Events

November 03: Election Day
November 11: Veterans Day
November 24: ACS Outreach in Da Nang
         Location TBD
November 26: Thanksgiving Day

Important Announcements

Sexual Assault Awareness:
Important Information for U.S. Citizens

Vietnamese Visa Extension:
The U.S. Embassy Hanoi and Consulate General Ho Chi Minh City will cease issuing exit letters on October 31, 2020. For the latest guidelines visit the Vietnamese immigration website: https://xuatnhapcanh.gov.vn.

Renew your Passport:
As a general rule, passports must be valid for six months beyond the date of travel. Renew now.

Vietnam Entry Requirements:
At this time, the Government of Vietnam has not lifted its suspension on the issuance of visas for foreigners. Please visit our website for the latest information.

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American Citizen Services
Contact us if you have any questions at:
Embassy Hanoi 24/7: (024) 3850-5000  U.S. Consulate General Ho Chi Minh City 24/7: (028) 3520-4200
ACS Inquiry Form: https://vn.usembassy.gov/u-s-citizen-services/acs-inquiry-form/
Celebrating 25 years of U.S./Vietnam Bilateral Relations

This year marks the 25th anniversary of U.S.—Vietnam bilateral relations. The U.S. Mission to Vietnam is commemorating this anniversary by highlighting the various ways our bilateral relationship advances our shared ideals. November’s theme is Advance Alliances in Education. In the 2018-2019 academic year 24,392 Vietnamese students studied in the U.S. Learn more about International Education Week at [https://iew.state.gov](https://iew.state.gov).

STEP Enrollment
The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate General. STEP provides important updates from the Embassy regarding conditions in your destination country and can help the Embassy contact you in an emergency: [https://step.state.gov](https://step.state.gov).

Useful Information for LPRs During COVID-19
If you are a U.S. lawful permanent resident (LPR) stranded outside of the United States due to COVID-19, you may find the information below useful. U.S. Citizenship & Immigration Services (USCIS) retains jurisdiction over the status of LPRs and any request for official guidance should be directed to them. [Click here for more info.](https://www.uscis.gov)

Follow us Online

U.S. Embassy Hanoi

U.S. Consulate General HCMC

Monitor local weather reports to be aware of incoming storms.

Visit the [website](https://www.usembassy-vietnam.org) of the U.S. Embassy in Vietnam for the latest weather and travel alerts.
Air Quality Index Levels of Health Concern | Numerical Value | Meaning
--- | --- | ---
Good | 0 to 50 | Air quality is considered satisfactory, and air pollution poses little or no risk.
Moderate | 51 to 100 | Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
Unhealthy for Sensitive Groups | 101 to 150 | Members of sensitive groups may experience health effects. The general public is not likely to be affected.
Unhealthy | 151 to 200 | Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
Very Unhealthy | 201 to 300 | Health warnings of emergency conditions. The entire population is more likely to be affected.
Hazardous | 301 to 500 | Health alert: everyone may experience more serious health effects.

**Air Quality in Vietnam**
The U.S. Embassy and U.S. Consulate General have air quality monitors to measure PM 2.5 particulates as an indication of the air quality. You can check the current reading for Hanoi [here](#) and HCMC [here](#). The air monitors convert PM 2.5 readings into an air quality index (AQI). For more information on AQI and how it is calculated please visit: [https://www.airnow.gov/qa](#)i/qa-basics/.

**Vietnam issues E-Visa for Americans**
The Vietnamese government rolled out an electronic visa (E-Visa) program for citizens from 80 different countries, including U.S. citizens, earlier this year.

Although Vietnam has suspended the issuance of visas due to the global pandemic, Americans can take advantage of this new program once Vietnam resumes issuing visas to foreigners at [https://evisa.xuatnhapcanh.gov.vn/web/guest/trang-chu-ttdt](#).

**Our Commitment to Fighting Fraud**
All appointments are free for U.S. Citizens, including passports, notary services, and Consular Reports of Birth Abroad. This website has detailed instructions about service costs and required documents for each service.

If you wish to report fraudulent activity related to any of the Consular services we provide, please contact our Consular Fraud Prevention Unit at HCMCFPU@state.gov for Ho Chi Minh City or HanoiFPU@state.gov for Hanoi.

**Vietnam Travel Advisory: Level 2**
The Department of State downgraded its travel advisory for U.S. Citizens interested in traveling to Vietnam. The current Level 2 advisory recommends all U.S. Citizens exercise increased caution in Vietnam due to Covid-19. Please visit the U.S. Embassy and Consulate General’s website (below) to see information on entry restrictions, quarantine policies, and urgent health information for Vietnam. [Bit.ly/vncovid](#)

**Update on U.S. Passport Operations**
To see the current update on passport operations in response to Covid-19 visit: [https://travel.state.gov/content/travel/en/trave](#)l/advisories/ea/passport-covid-19.html